

## Specialist Areas

- RM Software
- Operations
- Sales Training
- Lost Revenue
- Human Resource
- SOP's
- Business Analysis
- Contract Management
- Data Conversions



## Records Management Consultancy

O'Neil Software Operational  
Consultancy

Operations are one of the most important areas of O'Neil Software. Whatever or however your operation works, Dumas will be able to perform an Operational Health-Check and ensure that your Operation exceeds your customers expectations.

Areas covered include:

- ❖ Drivers
- ❖ Customer Service
- ❖ Record Centre Ops
- ❖ Standard Operating Procedures
- ❖ Exceptions
- ❖ PDT Downloads

\$ 4995.00 plus expenses

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## DUMAS Consulting Associates

Consulting,  
Delivery,  
Results



